Resources for Technology-Based Small Businesses in the Midwest Region

Argonne National Laboratory Industrial Technology Development Division 9700 S. Cass Avenue, Bldg. 201 Argonne, IL 60439-4832

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To request additional copies of this document, contact Argonne=s Industrial Technology Development Division, (800/627-2596, partners@anl.gov). Some organizations included in this resource document are also accessible through links on Argonne=s Technology Transfer web site (http://www.techtransfer.anl.gov).

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FOREWORD

This resource directory is a compilation of organizations and programs helpful to small and medium-size companies in matters related to technology development, including research, technology development/transfer, technical assistance, and business development services. It is a "work in progress", and will be revised periodically as organizations are added.

Although Argonne National Laboratory enjoys an excellent working relationship with all of these organizations, their inclusion in this directory does not constitute an endorsement or a recommendation.

For further information on services provided, contact the organizations listed.

This report was prepared as an account of work sponsored by an agency of the United States Government. Neither the United States Government nor any agency thereof, nor any of their employees, makes any warranty, express or implied, or assumes any legal liability or responsibility for the accuracy, completeness, or usefulness of any information, apparatus, product, or process disclosed, or represents that its use would not infringe privately owned rights. Reference herein to any specific commercial product, process, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by the United States Government or any agency thereof. The views and opinions of authors expressed herein do not necessarily state or reflect those of the United States Government or any agency thereof.

Resources for Technology-Based Small Businesses in the Midwest Region

NATIONAL RESOURCES

Agencies and Organizations

Association of Small Business Development Centers

3108 Columbia Pike, Suite 300 Arlington, VA 22204 703-271-8700, fax 703-271-8701 info@asbdc-us.org http://www.asbdc-us.org

The mission of the Association of Small Business Development Centers is to represent the collective interest of our members by promoting, informing, supporting and continuously improving the SBDC network, which delivers nationwide educational assistance to strengthen small/medium business management, thereby contributing to the growth of local, state and national economies. Web site includes links to state/local centers and resources.

Federal Laboratory Consortium (FLC)

950 N. Kings Highway, Suite 208 Cherry Hill, NJ 08034 856-667-7727, fax 856-667-8009 http://www.federallabs.org/index.html

The Federal Laboratory Consortium for Technology Transfer FLC) was organized in 1974 and formally chartered by the Federal Technology Transfer Act of 1986 to promote and to strengthen technology transfer nationwide. Today, more than 700 major federal laboratories and centers and their parent departments and agencies are FLC members. For industry and other technology seekers, the FLC Locator Network serves as a point of entry to federal laboratory expertise and technology. In meeting this need, the network also handles requests from other organizations working with the private sector. These organizations include NASA's Regional Technology Transfer Centers, the National Technology Transfer Center and state funded economic development centers. Through its network of representatives, the FLC puts a potential partner in contact with a federal laboratory with expertise and capability in a specific area of interest. Once the FLC identifies the contact, the arrangements for the technical exchange are between the user and the laboratory.

National Technology Transfer Center (NTTC)

316 Washington Avenue Wheeling, WV 26003 800-678-6882 (NTTC), fax 304-243-4388 technology@nttc.edu http://www.nttc.edu

NTTC's task is to take technologies off laboratory shelves and put them to work in U.S. businesses and industries. Services include learning what federal laboratory scientists are researching, technology assessment, testing/prototyping of technology, training, and more.

U. S. Small Business Administration

409 3rd Street S.W. Washington, DC 20416 800-U-ASK-SBA http://www.sba.gov

Variety of small business information. Click on AStarting@to get to Small Business Development Centers. Click on AOffices and Services@to get to Small Business Innovation Research/Small Business Technology Transfer (SBIR/STTR) information.

Illinois District Office 500 W. Madison Street, Suite 1250 Chicago, Illinois 60661-2511 312-353-4528, fax 312-886-5688

Indiana District Office 429 N. Pennsylvania Street, Suite 100 Indianapolis, IN 46204-1873 317-226-7272, TTD-Hearing Impaired 317-226-5338

Michigan District Office 477 Michigan Avenue Suite 515, McNamara Building Detroit, Michigan 48226 313-226-6075, fax 313-226-4769 michigan@sba.gov

Ohio District Office--Cleveland 1111 Superior Avenue, Suite 630 Cleveland, Ohio 44114-2507 216-522-4180, TDD 216-522-8350

Ohio District Office--Columbus 2 Nationwide Plaza, Suite 1400 Columbus, OH 43215 614-469-6860, fax 614-469-2391

Wisconsin District Office--Madison 740 Regent Street, Suite 100 Madison, WI 53715 608-264-5261, fax 608-264-5541 TDD 608-264-5516

Wisconsin District Office--Milwaukee 310 West Wisconsin Avenue, Suite 400 Milwaukee, WI 53203 414-297-3941, fax 414-297-1377 TDD 414-297-1095

Funding Opportunities

ScienceWise: The Workplace for Science and Engineering

http://www.sciencewise.com

Features include the Research section (register for funding opportunity email alerts, find current grant announcements, or search the most cited research literature) and the Small Business Center (funding alerts, business and government resources, events calendar, more).

Commerce Business Daily Online

http://cbdnet.gpo.gov

The Commerce Business Daily (CBD) lists notices of proposed government procurement actions, contract awards, sales of government property, and other procurement information. A new edition of the CBD is issued every business day. Each edition contains approximately 500-1,000 notices. Each notice appears in the CBD only once. The CBD databases online via GPO Access contain notices from December 2, 1996 forward.

Federal Register

http://www.access.gpo.gov/su_docs/aces/aces140.html

The Federal Register is the official daily publication for Rules, Proposed Rules, and Notices of Federal agencies and organizations, as well as Executive Orders and other Presidential Documents. Online version includes Volumes 60-65 (1995-2000).

Broad Agency Announcement (BAA) Information Delivery System (BIDS)

http://www.tswg.net

The primary mission of TSWG is to conduct rapid research, development, and prototyping for the National Inter-Agency Research and Development (R&D) Program. TSWG solicits proposals in specific mission areas as identified on this web site and as published in the Commerce Business Daily (CBD). The intent of the solicitation process is to identify technologies and approaches that may provide near, mid, and long term solutions that enhance current capabilities to critical multi-agency and future threat requirements.

Strategic Environmental Research and Development Program (SERDP)

http://www.serdp.org/funding/funding.html

SERDP funds environmental research and development through a competitive process. Because both government and private sector parties may compete for SERDP funds, there are two announcements for each solicitation: (1) a Broad Agency Announcement (BAA) for the private sector and (2) a Call For Proposals to the Federal Sector. There are two solicitations annually.

Electronic Posting System

http://www.eps.gov

The General Services Administration (GSA) has teamed with NASA, Department of Transportation, and others to develop, pilot, and implement a Government-wide electronic posting system. EPS has two primary features: a central government-wide index, and an application that allows buyers to post notice of procurements directly to the Internet.

Department of Commerce/NIST Advanced Technology Program

Hotline 800-ATP-FUND (800-287-3863), fax 301-926-9524 Email atp@nist.gov http://www.atp.nist.gov/

The Advanced Technology Program (ATP) bridges the gap between the research lab and the market place, stimulating prosperity through innovation. Through partnerships with the private sector, ATP-s early stage investment is accelerating the development of innovative technologies that promise significant commercial payoffs and widespread benefits for the nation. Cost-sharing required. The ATP accepts proposals only in response to specific, published solicitations. Notices of ATP competitions are published in Commerce Business Daily. You may also request to be placed on a mailing list to receive notification of ATP competitions and other events by calling the ATP automated hotline (1-800-ATP-FUND) or by sending e-mail to atp@nist.gov.

Small Business Innovation Research/ Small Business Technology Transfer (SBIR/STTR) Programs

U.S. Small Business Administration Office of Technology 409 Third Street, SW Washington, DC 20416 202-205-6450 (see page 2 for web site information)

National SBIR Program Resource Center Search Site for SBIR/STTR Related Data sponsored by the National Science Foundation. http://www.zyn.com/sbir/sbres

REGIONAL RESOURCES

Great Lakes Industrial Technology Center (GLITeC)

25000 Great Northern Corporate Center Suite 260 Cleveland, OH 44070 440-734-0094, fax 440-734-0686 glitec@battelle.org http://www.battelle.org/glitec

GLITeC is one of six U.S. Regional Technology Transfer Centers (RTTCs). GLITeC provides technology and business assistance to industry in the Great Lakes region (Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin) and works to commercialize NASA Glenn Research Center technologies throughout all 50 states.

STATE RESOURCES

ILLINOIS

Department of Natural Resources (DNR)

Illinois Waste Management Research Center One East Hazelwood Drive Champaign, IL 61820 800-407-0261, fax 317-333-8944

http://www.wmrc.uiuc.edu

The Waste Management and Research Center (WMRC) helps businesses and citizens reduce and manage solid and hazardous wastes released to air, water or land. Programs and services include research funding, laboratory support, pollution prevention assistance, technology evaluation, and compliance assistance.

Chicago Manufacturing Center (CMC)

3333 West Arthington Suite #250 Chicago, IL 60624 773-265-2020 http://www.cmcusa.org

The Chicago Manufacturing Center works with manufacturers to improve productivity, expand markets and create new jobs. Through CMC, companies can access a wealth of resources at universities, community colleges, research organizations, financial institutions and private consulting firms to help them overcome barriers to growth and productivity. CMC serves the six county Chicago metropolitan area.

Illinois Department of Commerce and Community Affairs (DCCA)

620 E. Adams

Springfield, Illinois 62701

217-782-7500, fax 217- 524-3701

217-785-0211 (TDD)

http://www.commerce.state.il.us

100 West Randolph St., Suite 3-400
Chicago, Illinois 60601

312-814-7179, fax 312-814-2370
800-419-0667 (TDD)

DCCA provides a variety of programs to assist and support Illinois businesses, relating to both workforce development and technology. Web site includes links to other state business and technology resources.

College of DuPage Business and Professional Institute (BPI)

425 22nd Street, Building K, Room 151 Glen Ellyn, IL 60137-6599 630-942-2389 http://www.cod.edu/BPI

BPI provides individuals and organizations with assistance and training support through customized contract training programs and business assistance programs. BPI can meet your training needs in either our modern facilities on campus or at your work site.

North Business and Industrial Council (NORBIC)

5353 W. Armstrong Avenue Chicago, Illinois, 60646 773-594-9292, fax 773-594-9416 info@norbic.org http://www.norbic.org/default.htm NORBIC works at the behest and direction of its member companies to address an array of the issues - from those directly related to business operations (i.e., city services, financing, expansion) as well as those affecting the quality of life in Chicago, such as unemployment, crime, education, training, and transportation. In general, NORBIC serves as an advocate, advisor, resource and facilitator on behalf of its members in working with, or bringing together both public and private sectors These resources include several on-site Illinois Department of Commerce and Community Affairs business centers; a Small Business Development Center (SBDC), a Procurement Technical Assistance Center (PTAC), an International Trade Center (ITC), a NAFTA Opportunity Center (NOC), and an Environmental Assistance Center (NEAC). NORBIC is also a delegated Local Industrial Retention Initiative (LIRI) agency for Chicago's Department of Planning and Development.

Bradley University

Business Technology Incubator and other centers and services Peoria, IL 309) 677-2852, bti@bradley.edu

The Business Technology Incubator (BTI) has assisted many technology businesses in becoming successful by providing office space, business and technical assistance, access to university resources, and facility and administrative services on a shared-cost basis. By taking advantage of these services, start-up and early-stage businesses are better able to focus their resources on developing their products and new technologies. Companies are able to lease the space they need, as well as utilize conference rooms and other facility resources.

To learn about other business services and resources, click on the Bradley home page (http://www.bradley.edu/main.html) and then on "Site Map", which has links to additional Bradley University resources for businesses.

Chicago Public Library

Chicago, Illinois Neta Bantchenko 312/747-4465

http://www.chipublib.org/008subject/002business/trade.html

The library has books on such subjects as small business management, venture capital, marketing, franchising, finance, accounting, human resources, and taxation. To complement these information sources, there are directories, bibliographies, pamphlets, indexes, periodicals, electronic databases and Internet access. By using these various tools, one can get basic information on starting a business, find out what the outlook of a specific industry might be, get the names of other companies in the same market, and obtain the names of organizations and associations to contact for even more information.

Greater North-Pulaski Development Corporation

Kanshik Shah 773/384-2262

http://www.gnpdc.org/sbdc.html

The Illinois Small Business Development Center (SBDC) at GNPDC offers free counseling to start-up and existing companies on such matters as, business plan preparation, marketing, procurement, international trade, industrial safety, environmental regulations, energy management, business succession, personnel training and financial issues. The SBDC specializes in financial counseling and credit assistance, linking start-ups and existing small businesses with numerous private, City, State and Federal funding agencies. With Center assistance, small businesses can get access to capital funds at affordable rates for extended terms. The SBDC also links start-up and small firms to initial pro bono or low-cost technical, legal and accounting

assistance.

ITT Research Institute

Chicago, Illinois Teresa Phillippi 312/567-4264 http://www.IITRI.org/ http://www.MTIAC.IITRI.org/

MTIAC can provide full conference support, including physical arrangements, technical programs, announcements, proceedings and all the other facets of meeting administration. The MTIAC Guide to Conferences details these services and is available on request.

Illinois SBIR Center

7500 S. Pulaski Road, Building 200 Chicago, IL Deb Web 773.838-0319 or 773/838-0300 dwebb@ccc.edu www.dcca.org

The SBC is a joint initiative of Richard J. Daley College, the III. Dept of Commerce& Community Affairs, and U S Small Business Administration. The Center helps get funding to develop marketable technology, serving as a resource to area innovators. The Center has been providing consulting and direct assistance to Illinois businesses since 1994. Since then, businesses working with the center have received more than \$23 million in contracts, loans and other forms of financial assistance from federal agencies, and offices, including the DOA, DOD, DOE and DOT, NIH and U.S. Air Force, U.S. Army. The center provides assistance to help innovators secure as much as \$850,000 in funding for marketable technology

Illinois State Library

Springfield, Illinois
Jane Running
217/782-5659
General Information 217/782-7596
Patent Depository 217/782-5659
http://www.sos.state.ll.us/

The Illinois State Library is a patent and trademark depository library. Library staff will pursue information about new technologies, and will provide information on how to conduct a patent/trademark search.

Inventors Council

Chicago, Illinois Don Moyer 312/939-3329 http://www.donmoyer.com

An extensive list of documents, forms, navigation links, patents, technologies, money information, updates, and general information are listed on the web page.

IVCC SBDC (Illinois Valley Community College, Small Business Development Center)

815 N. Orlando Smith Avenue Oglesby, Illinois 61348-9691 Boyd Palmer 815/223-1740 bpalmer@ivcc.edu http://www.ivcc.edu/conted/Small_Business_Development_Center/index.html The IVCC SBDC is a government-sponsored agency that can assist those who are contemplating starting or buying a business, provide guidance and counseling to existing or potential businesses, provide training to small business owners, their employees and the general public. They can also provide technical assistance in product development, information and assistance in obtaining loans and capital information. They perform financial analysis, market analysis and forecasting. They assist businesses in working with the government and its various programs and improve the economy through the development of viable small businesses.

Joliet Junior College SBDC

Joliet, Illinois Denise Mikulski or Bob Hansen 815/727-6544 www.jjciet.org/SBDC.htm

The SBDC will evaluate business needs, analyze manufacturing practices, provide general business plan assistance, review commercial and government loan packages, and assist small businesses in finding the experts their company needs. Any existing or potential business within the college's district that meets the U.S. Small Business Administration's size standard (less than 500 employees) is eligible for SBDC assistance and may receive assistance based on resources available to the SBDC. Direct services of the SBDC (counseling, information dissemination and referral) are free of charge.

McHenry County College SBDC

Crystal Lake, Illinois Susan Whitefield 815/455-6098

http://www.mchenry.cc.il.us/mccpro/cced_pro/cced_pro_sbdc.html

Services include in-depth, high-quality assistance in areas including start-up entrepreneurship, business planning, personnel and other business management skills, access to capital/loans, marketing research and advertising, finance and accounting, regulation and taxation, production and operations, office automation and computers, economic and business data analysis, technology, and other areas of assistance required to promote small business growth. Free one-on-one counseling in the areas listed above, either directly, or through contractual agreement with recognized experts, or through referral to cooperative agencies. The current director is a Certified Business Consultant. Low-cost seminars, workshops, and courses in the areas listed above. Assistance on qualifying for local, state, and federal loan, grant and other business assistance programs. The SBDC has up-to-date information on availability and qualification, and both computer-modem capabilities and personal contact with authorized individuals at the state and federal levels. The current director is a Certified SBA Loan Preparer. "First Stop Center" location for start-up and regulatory information, SBA On-line, Illinois State on-line business assistance resources, Internet research and other business information resources.

Rend Lake College

Ina, Illinois Lisa Payne or Curt Mowrer 618/437-5321 http://www.rlc.cc.il.us/Commdev/smallbusctr.html

The Rend Lake College Small Business Development Center and the Center for Business and Industry provide assistance to all sectors of the local business community. Their mission is to assist small businesses in start-ups, expansions and purchases, while providing customized training programs, consultations and economic development assistance to larger industries. These programs utilize whatever college resources may be available in order to maximize cooperative efforts between industry and education.

INDIANA

Indiana Business Modernization and Technology Corporation (BMT)

One North Capitol Avenue, Suite 925 Indianapolis, IN 46204-2242 800-877-5182, fax 317-231-7095 techtran@bmtadvantage.org http://www.bmtadvantage.org

BMT is a full service resource providing business, manufacturing and technology assistance to small- and medium-sized Indiana businesses. With services designed to help companies improve their manufacturing processes, business management and planning, quality improvement, product design and development plus marketing assistance, BMT offers low-cost and no-cost business solutions to companies statewide.

Advanced Research & Technology Institute

Bloomington, Indiana W. Sidney Johnson 800/624-8315 http://www.Indiana.edu/~irlp/index.html

Provides outreach services through Indiana University and finds federal funding for businesses.

BIDC Purdue University

W. Lafayette, Indiana Susan Grimes 800/787-2432

BIDC is a satellite for SBDC, that provides help for startup and other small businesses at state level with business retention, and brings new businesses into the area. It is an information source for SBIR/STTR programs, maintains data lists, does searches and provides loan information.

Indiana Small Business Development Corporation

One North Capitol Avenue, Suite 1275 Indianapolis, Indiana 317/264-2820 or 888/ISBD-244 www.isbdcorp.org/Contact/contact.htm

This organization serves as the Afirst-stop-shop@for businesses seeking assistance. The Indiana SBDC offers counseling and training, as well as access to expert information and resources. It has 14 regional centers and 55 satellite offices throughout the state.

Indiana SBDC

South Bend Indiana Jim Gregar 219/282-4350

The Indiana SBDC does one-on-one counseling and training.

Minority & Woman Business Development

Chamber of Commerce St. Joseph County South Bend, Indiana Vivian Sallie 219/234-0051 See Indiana SBDC, South Bend, Indiana.

MICHIGAN

Michigan Department of Environmental Quality Environmental Assistance Division

P.O. Box 30457 Lansing, MI 48909-7957 800-662-9278, fax 517 335-4729 http://www.deg.state.mi.us

The division-s mission is to drive improvements in environmental quality for the protection of public health and natural resources to benefit current and future generations. This will be accomplished through effective administration of agency programs, providing for the use of innovative strategies, while helping to foster a strong and sustainable economy. The division conducts an array of environmental programs, and provides a variety of types of assistance.

Small Business Association of Michigan (SBAM)

222 N. Washington Square, Suite 100 P.O. Box 16158 Lansing, Michigan 48901-6158 800-362-5461 or 517-482-8788, fax 517-482-4205 http://www.sbam.org

SBAM-s mission is to promote free enterprise and the interests of Michigan's small businesses through leadership and advocacy.

Ottawa County Economic Development Office

Allendale, Michigan Ken Rizzo 616/892-4120

Helps small business with obtaining funding and licenses, prepares business plans and writes up loan and grant applications.

The Entrepreneur Network

Ann Arbor, Michigan Edward Zimmer 800/468-8871 edzimmer@TENonline.org www.tenonline.org

The Network-s purpose is to provide information, contacts and counsel to inventors and entrepreneurs (pre-startup through early stage), with a focus on grass-root, "Just do it!" strategies.

Washtenaw Small Business Development Corp

Washtenaw, Michigan 734/547-9170

A member of the Michigan Small Business Development Center, the Washtenaw SBDC provides counseling, guidance, training, and seminars for small business clients. It also serves as a clearinghouse for information on business financing.

Michigan Economic Development Corp.

(517) 373-9808

http://www.michigan.org

The Michigan Economic Development Corp. web site contains all the information needed to start a business. The Michigan Economic Development Corp. also has business start-up kits available that include the permits and licenses required to start a business.

MINNESOTA

Small Business Assistance Office

Charles A. Schaffer, Director 651/282-2103 or 800/657-3858

http://www.dted.state.mn.us/searchframe.asp?url=01x03x04.asp

Greater Minneapolis Chamber of Commerce

81 South Ninth Street, Suite 200 Minneapolis, MN 55402

Phone: (612) 370-9100 Fax: (612) 370-9195

http://www.minneapolischamber.org/Resource_center/doing_business/small_business_center.htm

The Greater Minneapolis Chamber of Commerce is dedicated to addressing the issues and concerns of small business owners and employees. The GMCC focuses on providing useful information about e-commerce, worker retention and recruitment, and international trade through this Web site and small business-related programs and events.

Minnesota Project Innovation, Inc.

100 Mill Place 111 Third Avenue South Minneapolis, Minnesota 55401 612-338-3280, fax 612-349-2603

http://www.mpi.org

Minnesota Project Innovation, Inc. (MPI) is a private, non-profit organization that assists Minnesota businesses in accessing federal research and development funding, securing government contracts, and improving their competitiveness through strategic marketing.

Itasca Development Corp.

Grand Rapids, Minnesota Kirk Burton 218/326-9411 www.itascadv.org

Specializes in small business development, counseling, business planning, market research and financing.

The Collaborative

Minneapolis, Minnesota Beth Dunham 612/338-3828 www.collaborative-online.com

Well at 750 I TI O II I is 7 in I i

With more than 750 members, The Collaborative 7 is the largest membership organization in Minnesota serving growth-oriented, emerging market companies. Our mission is to stimulate company growth through the collective knowledge and experiences of our members Centrepreneurs, managers, investors and professionals.

UMD Center for Economic Development (University of Minnesota-Duluth)

Lee Jensen

218/726-6192

www.umdced.com

The BBER (Bureau of Business and Economic Research) has three major functions. First, the Bureau has a service function to the region and the state to collect, analyze and disseminate information regarding Duluth, Northeast Minnesota and the State of Minnesota economy. Second, it provides specific research to identify important business and economic problems and opportunities in Minnesota. Third, the Bureau is a catalyst to help generate research from faculty, staff and students in the UMD School of Business & Economics. The Bureau of Business & Economic Research is funded by a special appropriation of the Minnesota Legislature, private contracts and research grants.

Greater Minneapolis Chamber of Commerce

Small Business Assistance Office Minnesota Department of Trade & Economic Development 500 Metro Square 121 Seventh Place East St. Paul, MN 55101 (651) 296-3871

http://www.minneapolischamber.org/Resource_center/doing_business/Small_Business_Resources.htm

The U.S. Small Business Administration assists small businesses to start, grow and prosper by providing counseling and technical assistance, pre-business and business planning workshops, and information on starting and managing a small business.

OHIO

See listing of Small Business Development Centers (page 2). See also Great Lakes Industrial Technology Center (page 4).

Cushwa Small Business Development Center

Youngstown, Ohio Ronald Trevellini 330/746-3350

The Cushwa Small Business Development Center provides business counseling, planning assistance, financial assistance, work development assistance, and is a resource for entrepreneurs.

Department of Development

Columbus, Ohio Jill Herskovitz 614/466-3887 www.odod.state.OH.us

The program's mission is provide professional, in-depth counseling and training to entrepreneurs and to foster a strong climate for small business growth. The Ohio Department of Development's SBDC program has established over 60 community partnerships to create a statewide integrated system of small business service, advocacy and awareness. Today, these federal state and local partnerships contribute cash and inkind resources of over \$10 million dollars in support of small business development.

Lake Erie MEP/EISC

Toledo, Ohio Lisa Washington 419/534-3705 toll free 877/668-EISC www.eisc.org EISC, Inc. (formerly Edison Industrial Systems Center) is a leading resource for advanced manufacturing technology and best practices. With an expert staff of engineers, technicians and consultants, and a comprehensive network of service providers, EISC helps companies to benchmark their operations and development and implement plans for improving quality, productivity and profitability. Services cover a broad range of contemporary manufacturing issues including: ISO/QS-9000 implementation; lean manufacturing; product and process development; workforce development and training; environmental management systems, including ISO-14000; food manufacturing technologies; information technology and e-business and business management services. EISC is the host organization for the Lake Erie Manufacturing Extension Partnership, a program of the National Institute of Standards and Technology, which is part of the US Department of Commerce.

National Business Incubation Association

Athens, Ohio
Dinah Adkins or Joan Rowlins
740/593-4331
http://www.nbia.org

The National Business Incubation Association (NBIA) is the world's leading organization advancing business incubation and entrepreneurship. It provides thousands of professionals with the information, education, advocacy and networking resources to bring excellence to the process of assisting early-stage companies.

Toledo/Lucas County Public Library

Toledo, Ohio Jill A. Gregg 419/259-5212

Provides market research, demographics, business plan info, specifications, licensing, etc. It also offers packets of information including a bibliography of books on various small business topics available through the library. The Library does no counseling or advising but can help customers locate people who can assist with specific types of advice, i.e. legal, financial, etc.

WISCONSIN

Wisconsin Department of Commerce

Business Helpline: 800-HELP BUSiness Fax Request Hotline: 608-264-6154 Export Helpline: 800-XPORT-Wisconsin http://www.commerce.state.wi.us

The Wisconsin Department of Commerce is the states primary agency for delivery of integrated services to businesses. Its purpose is to foster the retention and creation of new jobs and investment opportunities in Wisconsin; foster and promote economic business, export, and community development; and promote the public health, safety, and welfare through effective and efficient regulations, education, and enforcement.

Wisconsin Procurement Institute

756 North Milwaukee Street Milwaukee, WI 53202 414-443-9744, fax 414-443-1122 wispro@execpc.com http://www.wispro.org

The Wisconsin Procurement Institute is a nonprofit organization established to help Wisconsin companies through professional government procurement specialists; links to government buyers of goods/services; experience with bcal, state and federal rules; focused business/technical seminars and workshops; and partnership in state-wide economic development.

Wisconsin Business Innovation Corporation

Spooner, Wisconsin Bruce T. Davis 715/635-2197 www.nwrpc.com

Wisconsin Business Innovation Corporation (WBIC) was formed to provide technical assistance to businesses in the State of Wisconsin. The mission of WBIC is to foster the creation, growth and expansion of business enterprises with an emphasis on innovative and technology-based businesses.

Wisconsin Innovation Service Center

Jerry Moore Whitewater, Wisconsin 262/47201365

The Wisconsin Innovation Service Center specializes in new product feasibility assessments and market expansion opportunities for small manufacturers, technology businesses and independent inventors. Since 1980, WISC has researched the viability of nearly 5,000 projects. WISC takes pride in an extremely high rate of client satisfaction, and in the fact that nearly 75 percent of clients are referred by former clients and professionals.

University of Wisconsin-Whitewater

Whitewater, Wisconsin http://www.sbdc.uww.edu/

The University of Wisconsin-Whitewater Small Business Development Center/Business Outreach is a nonprofit organization. It provides educational seminars and free counseling to aid small businesses in the UW-W service area. This service area includes the six counties of Rock, Green, Jefferson, Dodge, Walworth, and Waukesha. The seminars are fee-based, are specifically designed for owners and managers of businesses, and are taught by UW-W faculty or instructors who have experience and knowledge about the problems of owning and operating a business. The UW-W SBDC specializes in

government procurement and international trade seminars. Counselors are available to assist in a wide range of areas. The Small Business Development Center is a federal program. Its goal is to provide counseling to help the small business owners or managers improve their businesses. SBDC can provide guidance and counseling, and increase the chances for a successful business. Types of counseling available; starting a business, preparing business plans, advertising and promotion, computer information, managing employees, financing a business, accounting procedures, marketing products or services, personnel systems and procurement.

Small Business Development Center

Office of Executive & Professional Programs UW-Eau Claire College of Business/Extension Schneider Hall 114 Eau Claire, WI 54702-4004 (715) 836-5811 FAX: (715) 836-5263

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http://www.uwec.edu/Academic/COB/programs/traindev/frametraindevhome.htm

The Center provides information, training and counseling to Wisconsin entrepreneurs and small business owners and managers located in Barron, Chippewa, Clark, Dunn, Eau Claire, Pepin, Rusk, and Taylor counties. Its mission is to marshal the resources of the University of Wisconsin to benefit the small business community. The Center offers services in cooperation with UW-Stout, UW Center-Barron Campus and county UW-Extension offices.

Wisconsin Small Business Development Center

http://cf.uwex.edu/sbdc/

The Wisconsin Small Business Development Center (WSBDC) exists to serve the people of the State of Wisconsin. It does so by helping to ensure the state's economic health and stability through formative business education by counseling, technology and information transfer, and instruction. The USBDC has served the people of the state primarily by developing and conveying knowledge of small business activities. The Wisconsin SBDC has become well known for its national leadership in this area. The SBDC consists of the Lead Center or State Office, which is administered by the unit of Business and Manufacturing Extension at UW-Extension, and a network of service centers located at 12 of the four-year UW institutions. It is a unique partnership between the University of Wisconsin-Extension and the business schools and departments of the UW System, providing an array of programs, counseling, special initiatives, research and publications. Business management education programs are offered at an affordable fee. Counseling, to address individual business needs, is available without cost to the small business client. The SBDC program is funded by the U.S. Small Business Administration, the State of Wisconsin, the University of Wisconsin-Extension, economic development partners and user fees.